

# Mitsubishi Chemical Corporation and its Group Companies CSR questionnaire

Mitsubishi Chemical Corporation

## General Information

### Request for your cooperation

With the aim to promote cooperation with our suppliers and business partners to address environmental and social issues in our society, the Mitsubishi Chemical Group has prepared a framework document entitled "Developing Cooperative Business Practices with Suppliers and Business Partners". The purpose of this questionnaire is for us to understand the activities of Suppliers and Business Partners related to the environment, people and governance, to identify challenges and opportunities and to improve our collaborative efforts. When responding to the questionnaire, please refer to "the Guidebook on Developing Cooperative Business Practices with Suppliers and Business Partners" ("the Guidebook"), in which we have expressed our understanding on environmental and social issues related to business activities. Your cooperation is highly appreciated.

Click on the following link to view the Guidebook.  
[The Guidebook on Developing Cooperative Business Practices with Suppliers and Business Partners](#)

### Structure of the Questionnaire

This questionnaire consists of five sheets (1. General Information, 2. Definition of Terms, 3. Questionnaire, 4. Response Confirmation Sheet, and 5. Sector List). Item (1)~(12) in the 3. Questionnaire Sheet corresponds to each item numbered from 1 to 12 in the Guidebook. 3. Questionnaire Sheet also includes item (13), which asks your activities in relation to your suppliers and business partners.

### How to Answer

Please fill in the following two sheets: **1. General Information, 3. Questionnaire.**

Please refer to the **2. Definition of Terms** when answering the questionnaire ("\* number" refers to terms that are explained in the 2. Definition of Terms sheet.)

Please refer to **5. Sector List** when answering the sector to which your company belongs in **1. General Information.**

**After completing the questionnaire, please check the response rate in the 4. Response Confirmation to make sure that there are no unanswered questions.**

The questions in this questionnaire are in the form of a Yes/No question or multiple choice from a checklist. For the 3. Questionnaire sheet, depending on the answer of certain questions, you may no longer need to answer a set of succeeding questions (which will then be grayed out and marked as "No need to answer"). Please respond according to your policies, rules and guidelines, as well as activities that are applicable to your company.

### Company Information

Please fill in the fields within the thick outside borders. For the fields that contain pull-down selections, please select a response within the applicable ones.

#### Company

Name of Company :		※Please select from pull-down
Country :		
Address of Company :		

#### Contact Person

Name :	
Department and position :	
Contact Information. (Please include anything you can provide, such as a phone number or	

#### Location of the global headquarters of your company\*1

※If your company belongs to a non-Japanese global company, please fill out the location of the global headquarters. If your company has a Japanese parent company, please fill out the location of the headquarters of the parent.

Name of Company :		※Please select from pull-down
Country :		
Address of Company :		

#### Sector

Please indicate the top two business sectors that account for your highest annual sales. Please use **5. Sector List**.


#### Scope of the company which is covered in this questionnaire's answers

	※Please select from pull-down
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**Number of employees (Only numerical values can be provided.)** ※If you have difficulty answering, please select "difficult to answer" from pull-down. To modify it,

Total number of employees:		
Men:		
Women:		
Foreign or migrant workers*2:		
Non-regular workers (excluding dispatched workers, but including contract and part-time workers):		
Dispatched workers:		
Workers under the age of 18:		

**External Certifications (Please select applicable certifications to the products you have delivered to us. Multiple choice allowed.)**

Environment	ISO14001 ISO50001
Health and Safety	OHSAS 18001 ISO45001
Human rights and Labor	SA8000 EcoVadis Supplier Ethical Data Exchange(SEDEX) SMETA Responsible Business Alliance (RBA) VAP
Information Security	ISO27001
Quality Management	ISO9001 ISO/TS16949 ISO13485
<b>Others (Enter relevant certifications)</b>	

  
  
  
  
  
  
  
  
  
  


**Participation in external initiatives (Please select Yes/No from F/G column)**

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Yes	No
<input type="radio"/>	<input type="radio"/>

**Employee/worker organizations (Please select the ones that exist from the F column within the scope of your answer. Multiple choice allowed.)**

Labor unions	
Employee organizations representing employees other than labor unions	
Employee organizations representing employees other than labor unions	
Health and Safety Committee	
Others	

  
  
  
  


**Annual sales (Please answer for the most recently available fiscal year.)**


100 million JPY

※Please select from pull-down

※If you have difficulty answering, please select "difficult to answer" from pull-down. To modify it,

**This is the end of General Information. Please proceed to 3. Questionnaire sheet.**

<b>(1) Awareness and Responsibility</b>			
	Awareness of corporate social responsibility	Yes	No
(1).1	<p><b>We believe that it is important for companies to be aware of their social responsibility and to build better relationships with people, society and the environment through their business.</b></p> <p>In recent years, there has also been a growing trend to ask companies to contribute to the realization of a sustainable society while taking into account environmental, social and governance (ESG) considerations.</p> <p>Do you have company policies or guidelines that promote similar concepts?</p> <p>If you have publicly available policies or guidelines, please include the URL.</p>	<input type="radio"/>	<input type="radio"/>
<b>(2) Accountability and Transparency</b>			
	Accountability and Transparency	Yes	No
(2).1	<p><b>To ensure accountability and transparency of your company's activities, do you disclose the following information internally and externally? Please select the applicable answer. (Multiple choice</b></p> <p>Financial status, reliability of financial reporting <input type="checkbox"/></p> <p>Effectiveness and efficiency of operations <input type="checkbox"/></p> <p>Compliance with laws and regulations governing business activities <input type="checkbox"/></p> <p>Preservation of assets <input type="checkbox"/></p>	<input type="radio"/>	<input type="radio"/>
(2).2	<b>Do you have a system in place to promote (2).1?</b>	<input type="radio"/>	<input type="radio"/>
(2).3	<b>Do you disclose and disseminate critical risk information (e.g. damage from a large-scale disaster, negative impact on the environment and society) to your customers on a case-by-case basis?</b>	<input type="radio"/>	<input type="radio"/>
<b>(3) Legal Compliance and Fairness, Equitability, and Integrity</b>			
	Compliance with laws and regulations and the company's code of conduct	Yes	No
(3).1	<p><b>Do you have a company policy or guideline on legal and regulatory compliance?</b></p> <p>If you have a publicly available company policy or guideline, please include the URL.</p>	<input type="radio"/>	<input type="radio"/>
(3).2	<b>Have you appointed a responsible person or established a department in charge of promoting the policy or guideline for legal and regulatory compliance that you answered in (3).1?</b>	<input type="radio"/>	<input type="radio"/>
(3).3	<b>Do you have a system in place to verify your company's compliance with applicable laws and regulations (are you conducting compliance assessments)?</b>	<input type="radio"/>	<input type="radio"/>
(3).4	<b>Do you have a system in place to revise the policy or guideline for compliance with laws and regulations as necessary (e.g. for responding to changes in laws and regulations or updating international norms that the policy or guideline refers to) that you answered in (3).1?</b>	<input type="radio"/>	<input type="radio"/>
	Business Ethics and Corporate Social Responsibility	Yes	No
(3).5	<p><b>Do you have a policy or guideline that promotes compliance not only with laws and regulations but also with international norms, social responsibility, and business ethics?</b></p> <p>If you have a publicly available policy or guideline, please include the URL.</p>	<input type="radio"/>	<input type="radio"/>

Contact point		Yes	No
(3).6	<p><b>Have you set up an independent contact point (whistleblowing system) for employees to report violations or suspected violations of laws, regulations, or internal rules at your business or workplace? (Note that reporting to or consulting with a supervisor is not considered as a "contact point" in this question. If yes, for which of the following reasons can you report or consult? (Multiple choice allowed.)</b></p> <p>Legal compliance <input type="checkbox"/></p> <p>Corruption and bribery <input type="checkbox"/></p> <p>Human rights <input type="checkbox"/></p> <p>Labor <input type="checkbox"/></p> <p>Health and safety <input type="checkbox"/></p> <p>Environment <input type="checkbox"/></p>	<input type="radio"/>	<input type="radio"/>
(3).7	<b>Is the above-mentioned whistleblowing system available not only to regular employees but also to dispatched, temporary and contracted employees?</b>	<input type="radio"/>	<input type="radio"/>
(3).8	<b>Can the above whistleblowing system be used anonymously?</b>	<input type="radio"/>	<input type="radio"/>
(3).9	<b>Does the above whistleblowing system include a prohibition against retaliation?</b>	<input type="radio"/>	<input type="radio"/>
(3).10	<b>Has your company established an internal contact point where external parties can report violations or suspected violations of laws, international norms, or company policies in relation to your company's business activities? ("External parties" include, for example, employees of suppliers, consumers, residents of local communities, and relevant civil society organizations.)</b>	<input type="radio"/>	<input type="radio"/>
Training for employees		Yes	No
(3).11	<p><b>Do you provide educational opportunities (various trainings, e-learning, etc.) on the following items for your employees and executives at your business or workplace? Please select all applicable items. (Multiple choice allowed.)</b></p> <p>Legal compliance <input type="checkbox"/></p> <p>Corruption and bribery <input type="checkbox"/></p> <p>Human rights <input type="checkbox"/></p> <p>Labor <input type="checkbox"/></p> <p>Health and safety <input type="checkbox"/></p> <p>Environment <input type="checkbox"/></p>	<input type="radio"/>	<input type="radio"/>
(4)Valuing Stakeholders			
Valuing Stakeholders		Yes	No
(4).1	<b>Do you have a system in place for listening to the opinions of stakeholders such as customers, suppliers and business partners, shareholders, partner companies, government agencies, local communities, employees, etc.? (E.g. A customer consultation service, stakeholder engagement, dialogue with shareholders)</b>	<input type="radio"/>	<input type="radio"/>

<b>(5)Respect for Human Rights</b>			
Commitment and promotion of respecting human rights		<b>Yes</b>	<b>No</b>
<b>(5).1</b>	<p><b>Do you have a policy or guideline that promotes respect for human rights? If yes, does it include the following elements? (Multiple choice allowed.)*16~20</b></p> <p>Respect for internationally recognized human rights (Universal Declaration of Human Rights, ILO Core Labour Standards, etc.)</p> <p>Support for the Guiding Principles on Business and Human Rights</p> <p>Avoidance of any complicity in human rights abuses</p> <p>Promoting activities to respect human rights</p> <p><b>If you have a publicly available policy or guideline, please include the URL.</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(5).2</b>	<p><b>Have you appointed a responsible person or established a department in charge of promoting the policy/guideline for respecting human rights that you answered in (5).1?</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(5).3</b>	<p><b>Do you have a system in place to promote respect for human rights that you answered in (5).1?</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(5).4</b>	<p><b>Do you conduct any activity to raise awareness of the policy or guideline for respecting human rights that you answered in (5).1? Examples include: education of employees, publication of the policy or guideline on the intranet *21</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(5).5</b>	<p><b>Do you have a mechanism to verify compliance with the policy or guideline answered in (5).1 using the system that you answered in (5).3 (e.g. conducting compliance assessments)?</b></p>	<input type="radio"/>	<input type="radio"/>
Prohibition of discrimination		<b>Yes</b>	<b>No</b>
<b>(5).6</b>	<p><b>Do you have a policy or guideline that prohibits discrimination? If yes, on which of the following grounds do you prohibit discrimination? (Multiple choice allowed.)</b></p> <p>Race</p> <p>Skin color</p> <p>Gender</p> <p>Age</p> <p>Nationality or country of origin</p> <p>Ethnic or social origin</p> <p>Disability</p> <p>Marital status</p> <p>Pregnancy status</p> <p>Sexual orientation</p> <p>Gender identity</p> <p>Religion</p> <p>Labor union affiliation</p> <p>Political opinion</p> <p><b>If you have a publicly available policy or guideline, please include the URL.</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(5).7</b>	<p><b>Are equal opportunities provided regarding employment, compensation, promotion, retirement regardless of the factors selected above? Have you clearly declared that you prohibit discrimination in employment?</b></p>	<input type="radio"/>	<input type="radio"/>

(5).8	In order to prevent discrimination in employment based on the results of medical examinations, do you limit the scope of the medical check only to the health and safety of employees necessary for the position and only after the employment has been decided?	<input type="radio"/>	<input type="radio"/>
Harassment, inhumane treatment		<b>Yes</b>	<b>No</b>
(5).9	Do you have a policy or guideline that prohibits harassment, corporal punishment, physical or mental abuse, or any other inhumane treatment of employees (hereinafter referred to as "harassment or any other inhumane treatment") *22~24  If you have a publicly available policy or guideline, please include the URL.	<input type="radio"/>	<input type="radio"/>
(5).10	In addition to stipulating the prohibition of harassment or any other inhumane treatment in the workplace, do the employees' employment rules clearly specify the disciplinary measures applicable in case of a violation?	<input type="radio"/>	<input type="radio"/>
(5).11	Are employees informed of the procedures to be followed if harassment or any other inhumane treatment occurs?	<input type="radio"/>	<input type="radio"/>
(5).12	If harassment or any other inhumane treatment occurs , can the employee report it anonymously?	<input type="radio"/>	<input type="radio"/>
(5).13	If a disciplinary case based on harassment or any other inhumane treatment occurs, is there a system for reporting and reviewing the case and the details of the disciplinary action to the management?	<input type="radio"/>	<input type="radio"/>
Avoidance of complicity of human rights abuses		<b>Yes</b>	<b>No</b>
(5).14	Do you have internal procedures and system in your decision-making to avoid complicity with human rights abuses associated with your business activities?	<input type="radio"/>	<input type="radio"/>
<b>(6)Employment and Labor</b>			
Management system of employment and labor		<b>Yes</b>	<b>No</b>
(6).1	Do you have a policy or guideline on employment and labor? If yes, does it include the following elements? (Multiple choice allowed.)	<input type="radio"/>	<input type="radio"/>
	Allowance	<input type="checkbox"/>	
	Deductions	<input type="checkbox"/>	
	Working hours	<input type="checkbox"/>	
	Overtime hours	<input type="checkbox"/>	
	Calculation of overtime pay	<input type="checkbox"/>	
	Vacation	<input type="checkbox"/>	
	Wages	<input type="checkbox"/>	
	Disciplinary actions	<input type="checkbox"/>	
(6).2	Do you keep up-to-date records of all employees (name, age, address, type of work, status of residency for foreign employees, etc.)?	<input type="radio"/>	<input type="radio"/>
(6).3	Do you have a policy or guideline that prohibits or aims to eliminate the following human rights issues? (Multiple choice allowed.)*25~26	<input type="radio"/>	<input type="radio"/>
	Forced labor	<input type="checkbox"/>	
	Child labor	<input type="checkbox"/>	
	If you have a publicly available policy or guideline, please include the URL.		

(6).4	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline on employment and labor that you answered in (6).1?	<input type="radio"/>	<input type="radio"/>
(6).5	Do you have a system in place to promote the policy or guideline for employment and labor (management of working hours, overtime, days off, wages, etc.) that you answered in (6).1?	<input type="radio"/>	<input type="radio"/>
(6).6	Do you conduct any activity to raise awareness of the policy or guideline on employment and labor that you answered in (6).1? Examples include: education for employees, publication on the intranet.	<input type="radio"/>	<input type="radio"/>
(6).7	Do you have a mechanism to verify compliance with the policy or guideline answered in (6).1 (e.g. conducting compliance assessments) using the system that you answered in (6).5?	<input type="radio"/>	<input type="radio"/>
Child labor and young labor		Yes	No
(6).8	Do you have an internal policy or rule for compliance with the legal minimum age of the countries where you operate or, in case there is no local-level legal requirement, compliance for the minimum working age (15 years old in principle) as set by the ILO?	<input type="radio"/>	<input type="radio"/>
(6).9	Do you have verifiable procedures to confirm employees' ages?*27	<input type="radio"/>	<input type="radio"/>
(6).10	Are there any night work or hazardous work operations at your business sites/facilities?*28~29	<input type="radio"/>	<input type="radio"/>
(6).11	In accordance with local countries' laws or ILO standards, do you have internal policies or rules that prohibit young workers under the age of 18 from performing night work or hazardous work?	<input type="radio"/>	<input type="radio"/>
Forced labor		Yes	No
(6).12	Is there an occasion where you require employees to deposit money or original identity documents at the time of hiring?	<input type="radio"/>	<input type="radio"/>
(6).13	Can an employee resign without penalty payment or other disciplinary action, provided that reasonable notice is given to the employer?	<input type="radio"/>	<input type="radio"/>
(6).14	Do you employ, or plan to employ, foreign or migrant workers?	<input type="radio"/>	<input type="radio"/>
(6).15	Do you check employee's original identity documents (passports, visas, work permits, proof of age, etc.) and, if necessary, only keep their photocopies? Do you have any internal guideline for checking renewed documents before they expire?*30	<input type="radio"/>	<input type="radio"/>
(6).16	Are all foreign or migrant workers free to access comprehensive and accurate information on their working conditions and terms of contract?	<input type="radio"/>	<input type="radio"/>
Wage		Yes	No
(6).17	Do you have a policy or guideline for paying employees at least the legal minimum wage and for not unreasonably reducing wages? *31~32	<input type="radio"/>	<input type="radio"/>
(6).18	Are employees receiving appropriate wages as compensation for overtime work (such as over 1.25 times overtime pay extra pay, payment with overtime pay provisions, etc.)?	<input type="radio"/>	<input type="radio"/>
(6).19	Do you provide employees with wage slips that show all hours worked, including overtime, and all deductions?	<input type="radio"/>	<input type="radio"/>

Working time		Yes	No
(6).20	Do employment rules or employment terms and conditions stipulate regular working hours and they do not exceed 8 hours a day, and no more than 48 hours a week?	<input type="radio"/>	<input type="radio"/>
(6).21	Are employees allowed weekly rest periods of at least 24 consecutive hours in every seven-day period, or, where allowed by national law, 2 days in every 14-day period?	<input type="radio"/>	<input type="radio"/>
(6).22	Is overtime work conducted within the limit of and in line with the prior agreement with employees?	<input type="radio"/>	<input type="radio"/>
(6).23	If annualized hours are being used, do you ensure that it is legal and that overtime hours are still being paid according to applicable laws and regulations?	<input type="radio"/>	<input type="radio"/>
The Right to Organize and the right to Collective Bargaining		Yes	No
(6).24	Can employees join or form a union or employee's organization, and does the company comply with the relevant laws and regulations?	<input type="radio"/>	<input type="radio"/>
(6).25	Are employees informed of the procedures for selecting union representatives or employee representatives and can they participate in the selection process?	<input type="radio"/>	<input type="radio"/>
(7)Environment and Safety			
Environment		Yes	No
(7).1	Do you have a policy or guideline on environmental protection? If you have a publicly available policy or guideline, please include the URL.	<input type="radio"/>	<input type="radio"/>
(7).2	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline for environmental protection that you answered in (7).1?	<input type="radio"/>	<input type="radio"/>
(7).3	Do you have a system in place to promote environmental protection? (E.g. Environmental management system such as ISO14001, use of third-party certification system)	<input type="radio"/>	<input type="radio"/>

(7).4

**Do you monitor relevant data on environmental issues? Please select all applicable items. (Multiple choice allowed.)**

Greenhouse Gases

Scope1

Scope2

Scope3

Energy Consumption

Coal

Oil

Gas

Electricity

Air

NOx emissions

SOx emissions

VOC emissions

Water

Total nitrogen emissions

Total phosphorus emissions

COD emissions

Water intake and drainage

Quantity of water intake

Quantity of water drainage

Waste

Industrial waste emissions

Hazardous waste emissions

**If the above data is publicly available, please include the URL.**

Chemical substance management

(7).5

**Do you manufacture or handle any chemical substances? If yes, do you manufacture or handle at least one ton per year of the following substances? (Multiple choice allowed )\*33~36**

Substances subject to Pollutant Release and Transfer Register (PRTR) Law in Japan

Substances subject to Toxic Release Inventory (TRI) Program in the United States

Chemicals classified as carcinogenic, reproductive toxicity, mutagenic (CMR) substances in Globally Harmonized System of Classification and Labelling of Chemicals (GHS)

Substances covered by the Stockholm Convention and the Rotterdam Convention

(7).6

**Have you installed containment or similar equipment to the storage tanks for chemical substances?**

(7).7

**Do you conduct periodic inspections of equipment including storage tanks and do you take prompt action when problems occur?**

(7).8

**Have you acquired SDSs for chemical substances, and do you periodically update them to the latest version?\*37**

**Yes**

**No**

(7).9	Are response kits in case of leaks prepared and training implemented?	<input type="radio"/>	<input type="radio"/>
	Waste	Yes	No
(7).10	Does your company generate hazardous wastes from its business activities? (Please answer based on the waste management laws and regulations of your country. For example, in Japan, waste acid, waste alkali, waste oil, etc. are regarded as specially controlled)	<input type="radio"/>	<input type="radio"/>
(7).11	When waste is treated or disposed of by your company or an external contractor, do you confirm the completion of the work?	<input type="radio"/>	<input type="radio"/>
	Health and safety	Yes	No
(7).12	Do you have a policy or guideline on health and safety?  If you have a publicly available policy or guideline, please include the URL.	<input type="radio"/>	<input type="radio"/>
(7).13	Have you established a responsible department or appointed a responsible person or necessary qualified personnel (health supervisors, industrial physicians, etc.) for promoting the policy or guideline on health and safety that you answered in (7).12?	<input type="radio"/>	<input type="radio"/>
(7).14	Do you have a system in place to promote health and safety? (E.g. ISO45001 and other health and safety management systems, OHSAS18001)	<input type="radio"/>	<input type="radio"/>
(7).15	Have you built a Health and Safety organizational chart, including contractors?	<input type="radio"/>	<input type="radio"/>
(7).16	Has your company established and implemented safety risk assessment procedures?*38	<input type="radio"/>	<input type="radio"/>
(7).17	Is a health check periodically conducted for all employees?	<input type="radio"/>	<input type="radio"/>
(7).18	Have you had any of the following occupational safety-related accident or disaster in the past three years? (Multiple choice allowed.)	<input type="radio"/>	<input type="radio"/>
	Workplace accidents leading to absence from work for more than 4	<input type="checkbox"/>	
	Report to public authorities, on-site survey from public authorities	<input type="checkbox"/>	
(7).19	Have you established and informed procedures for dealing with emergencies, including fires?	<input type="radio"/>	<input type="radio"/>
<b>(8)Fair Business Practices</b>			
(8).1	Prohibition against corruption, bribery and violation of the Competition Law Do you have a policy or guideline that prohibits corruption, bribery, improper advantage, transfer of benefits (hereinafter referred to as "corruption, etc.") or abuse of a dominant bargaining position and impediment to competition (hereinafter referred to as "violation of the Competition Law")? If yes, does it include the following elements? (Multiple choice allowed.)*39~43	Yes	No
	Corruption	<input type="checkbox"/>	
	Bribery	<input type="checkbox"/>	
	Improper advantage and transfer of benefits	<input type="checkbox"/>	
	Dominant bargaining position	<input type="checkbox"/>	
	Impediment to competition	<input type="checkbox"/>	
	If you have a publicly available policy or guideline, please include the URL.		

(8).2	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline for prohibition against corruption, etc. and violation of the Competition Law that you answered in (8).1?	<input type="radio"/>	<input type="radio"/>
(8).3	Do you conduct any activity to raise awareness of the policy or guideline on the prohibition against corruption, etc. and violation of the Competition Law that you answered in (8).1?	<input type="radio"/>	<input type="radio"/>
(8).4	Do you have a system to verify compliance with the policy or guideline on the prohibition against corruption, etc. and violation of the Competition Law that you answered in (8).1 (conducting compliance assessments)?	<input type="radio"/>	<input type="radio"/>
Handling of conflict minerals and other high-risk products		<b>Yes</b>	<b>No</b>
(8).5	Do you handle any conflict minerals?*44	<input type="radio"/>	<input type="radio"/>
(8).6	Do you have a policy/guideline on handling conflict minerals? If you have a publicly available policy or guideline, please include the URL.	<input type="radio"/>	<input type="radio"/>
(8).7	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline on handling conflict minerals that you answered in (8).6?	<input type="radio"/>	<input type="radio"/>
(8).8	Do you have a system in place to manage the handling of conflict minerals? An example of such a system is an internal management system in accordance with the OECD "Due Diligence Guidance for responsible supply chains of minerals from conflict areas and high risk areas".*45 Please click on the link below to view the OECD "Due Diligence Guidance for responsible supply chains of minerals from conflict areas and high risk areas". <a href="#">OECD "Due Diligence Guidance for responsible supply chains of minerals from conflict areas and high risk areas"</a>	<input type="radio"/>	<input type="radio"/>
(8).9	Are you aware of any products other than conflict minerals (minerals, raw materials, etc.) your company procures that could be linked with human rights abuses, environmental destruction, or other risks in the mining or procurement process? If yes, please indicate the name of the product(s).	<input type="radio"/>	<input type="radio"/>
(8).10	Do you have a system in place to manage the handling of the product(s) that you answered in (8).9?	<input type="radio"/>	<input type="radio"/>
Appropriate import and export management		<b>Yes</b>	<b>No</b>
(8).11	When importing or exporting technologies or goods regulated by laws and regulations, do you implement appropriate import/export procedures? *46	<input type="radio"/>	<input type="radio"/>
<b>(9)Customer Satisfaction</b>			
Basic stance on ensuring the safety and quality of products and services		<b>Yes</b>	<b>No</b>
(9).1	Do you have a policy or guideline to ensure the safety and quality of your products and services when you sell them to customers or supply them to the market? If you have a publicly available policy or guideline, please include the URL.	<input type="radio"/>	<input type="radio"/>

(9).2	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline to ensure the safety and quality of your products and services that you answered in (9).1?	<input type="radio"/>	<input type="radio"/>
(9).3	Do you have a system in place to ensure the safety and quality of your products and services? (E.g. Quality management system such as ISO9001, ISO/TS16949, ISO13485)	<input type="radio"/>	<input type="radio"/>
(9).4	Do you have a system in place to take appropriate action (e.g. information disclosure, notification to competent authorities, product recall, safety measures for suppliers and business partners) in the event of an accident or distribution of defective products?	<input type="radio"/>	<input type="radio"/>
(9).5	Do you have a business continuity plan (BCP) for dealing with large-scale disasters, etc. If yes, does it include the following elements? (Multiple choice allowed.)	<input type="radio"/>	<input type="radio"/>
	Natural disaster	<input type="checkbox"/>	
	Conflagration	<input type="checkbox"/>	
	Pandemics of infectious diseases, etc.	<input type="checkbox"/>	
	Terrorist attacks	<input type="checkbox"/>	

### (10)Information Management

Provision of accurate information about products and services		Yes	No
(10).1	Do you have a policy or guideline for the provision of accurate information on products and services?*47	<input type="radio"/>	<input type="radio"/>
	If you have a publicly available policy or guideline, please include the URL.		
Defenses against threats on computer networks		Yes	No
(10).2	Do you have a policy or guideline on defenses against threats to computer networks?	<input type="radio"/>	<input type="radio"/>
	If you have a publicly available policy or guideline, please include the URL.		
Handling of personal and confidential information		Yes	No
(10).3	Do you have a policy or guideline for managing and protecting information appropriately? If yes, does it include the following elements? (Multiple choice allowed.)	<input type="radio"/>	<input type="radio"/>
	Personal information of customers, third parties and company employees	<input type="checkbox"/>	
	Confidential information received from customers and third parties	<input type="checkbox"/>	
	If you have a publicly available policy or guideline, please include the URL.		
(10).4	Have you appointed a responsible person or established a department in charge of promoting the policy or guideline for managing and protecting information appropriately that you answered in (10).3?	<input type="radio"/>	<input type="radio"/>
(10).5	Do you have a system in place to manage and protect information appropriately? (E.g. Information security management system such as ISO27001)	<input type="radio"/>	<input type="radio"/>
(10).6	Do you conduct any activities to raise awareness of the policy or guideline for managing and protecting information appropriately that you answered in (10).3? (E.g. Education for employees, publication on the intranet)	<input type="radio"/>	<input type="radio"/>

<b>(11) Science and Technology</b>			
	Protection of intellectual property	Yes	No
(11).1	<p><b>Do you have a policy or guideline that prohibits unauthorized use of third party intellectual property and illegal reproduction of copyrighted materials?</b></p> <p><b>If you have a publicly available policy or guideline, please include the URL.</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(12) Community Involvement</b>			
	Community Involvement	Yes	No
(12).1	<p><b>Do you conduct activities that contribute to the local community, such as disaster relief, clean-up activities, etc.?</b></p>	<input type="radio"/>	<input type="radio"/>
<b>(13) Shared Standards</b>			
	Shared standards	Yes	No
(13).1	<p><b>Are you aware of supply chain-related domestic and foreign laws, regulations, and social norms aiming to promote CSR to your own suppliers and business partners? For reference, the main relevant laws and regulations regarding supply chains include: EU RoHS Directive, REACH Regulation, and UK/Australia Modern Slavery Act.*48~51</b></p>	<input type="radio"/>	<input type="radio"/>
(13).2	<p><b>Do you have a procurement policy or guideline that aims to promote CSR to your suppliers and business partners? If yes, does it include the following elements? (Multiple choice allowed.)</b></p> <p>Respecting human rights <input type="checkbox"/></p> <p>Labor <input type="checkbox"/></p> <p>Environment <input type="checkbox"/></p> <p>Corruption prevention <input type="checkbox"/></p> <p><b>If you have a publicly available policy or guideline, please include the URL.</b></p>	<input type="radio"/>	<input type="radio"/>
(13).3	<p><b>Have you appointed a responsible person or established a department in charge of promoting the policy or guideline aiming to promote CSR to suppliers and business partners?</b></p>	<input type="radio"/>	<input type="radio"/>
(13).4	<p><b>Do you monitor the status of CSR promotion efforts by your suppliers and business partners through regular CSR questionnaires and audits?</b></p>	<input type="radio"/>	<input type="radio"/>
(13).5	<p><b>Do you have a system for surveying and monitoring suppliers and business partners to prevent the purchase and use of conflict minerals?</b></p>	<input type="radio"/>	<input type="radio"/>
(13).6	<p><b>Please provide any other additional information you would like to add regarding your efforts to promote CSR to suppliers and business partners.</b></p>	<input type="radio"/>	<input type="radio"/>

**This is the end of Questionnaire sheet. Thank you very much for your cooperation.  
Next, please proceed to 4. Response Confirmation sheet to ensure that all questions are answered.**