Information Security

Basic Policy

The Mitsubishi Chemical (MCC) Group has established the Mitsubishi Chemical Group Information Security Policy to protect its information assets as well as those of its customers and business partners and to minimize the impact on its businesses in the event of an information security incident. In line with this policy, the Group works to maintain and enhance appropriate information management and information security.

Management Structure

The overall information security management structure comprises the Information Security Committee and its subcommittees: Information Asset Management, Personal Information Management, Information System Security, R&D System Security and Control System Security. Under this structure, we strive to maintain, manage and enhance information security.

Defensive Measures against Cyber Threats

The MCC Group has both management and technological measures in place to defend against cyber threats. In light of the growing sophistication of cyber attacks, we have set up a framework for responding rapidly to incidents around the globe (MCC-SCIRT¹). We work to reinforce our response capabilities through such measures as incident response drills, which are carried out every year. We are also taking steps to reinforce security in light of the recent shift toward cloud-based services and changes in workstyles, including the expansion of remote work.

1 CSIRT: Computer Security Incident Response Team

Measures to Prevent Leaks of Personal Information and the Confidential Information of Customers and Third Parties

In accordance with its information asset management regulations, MCC designates information managers to handle the various types of confidential information (including customer information and technical data) it holds and information disclosed to it by customers and third parties. Such information assets are managed, utilized and inspected in accordance with the level of information asset management appropriate for each type.

Furthermore, MCC has established its own Rules on Handling Personal Information and strives to ensure strict compliance with the Act on Protection of Personal Information, the Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures and other relevant laws, regulations and guidelines as well as the E.U. General Data Protection Regulation (GDPR) promulgated in May 2018.

Personnel-Related Measures

The MCC Group regularly conducts awareness-raising and training events for employees to promote strict information management. We also provide annual global information security education comprising internal training via e-learning and targeted email attack response drills.