

### Employee engagement / Occupational health and safety

	FY2017
Degree of actively engaged employees*	3.63
Occupational illness frequency rate	0

\* We measure employee engagement on a scale of 1 to 5, with 5 as the maximum (best) possible score. Employees' results are an average value of the scores (1-5) with which they respond to the survey. The survey consists of 6 questions.

### Customer satisfaction

	FY2017
Satisfied customers (%)	73.6

### Public policy

Spending for public policy (million yen)	FY2014	FY2015	FY2016	FY2017
Interest representation or similar	69	92	72	84
Political contributions	27	26	31	30

Spending by issues (million yen)	Description	FY2017
<b>Climate change</b>	Mitsubishi Chemical Holdings Corporation engages in various activities that could indirectly influence public policy on climate change through organizations such as the World Business Council for Sustainable Development.	14.7
<b>Industry 4.0</b>	We support activities that contribute the fourth industrial revolution through organizations such as the World Economic Forum.	11.6
<b>Circular economy</b>	We support activities towards circular economy through organizations such as the World Business Council for Sustainable Development.	10.4
<b>Other sustainability issues</b>	We engage in a range of sustainability issues other than climate change and circular economy through some organizations.	7.6